

This flowchart illustrates the core features of a tour operator software and how they interconnect, streamlining operations and enhancing efficiency.

Package & Tour Management

- Create and manage tour packages.
- Define itineraries and activities.
- Set pricing and availability.
- Manage tour guides and resources.



Customer & Agent CRM

- Manage customer profiles and interactions.
- Track customer preferences and history.
- Manage agent commissions and performance.
- Improve customer engagement.



Vendor & Hotel Management

- Manage vendor contracts and pricing.
- Maintain hotel inventory and availability.
- Negotiate rates with hotels and suppliers.
- Ensure smooth vendor operations.



Reports & Analytics

- Generate reports on sales, revenue, and performance.
- Analyze customer data and trends.
- Track key performance indicators (KPIs).
- Make data-driven decisions.



From all modules

Booking & Reservation Management

- Handle online and offline bookings.
- Manage reservations and cancellations.
- Automate booking confirmations.
- Integrate with online travel agencies (OTAs).

Vehicle & Driver Management

- Manage vehicle fleet details.
- Track vehicle maintenance and repairs.
- Assign drivers to tours.
- Optimize vehicle usage.



Billing, Payments & GST

- Generate invoices and receipts.
- Process online and offline payments.
- Manage GST and other taxes.
- Automate billing cycles.



Summary

This flowchart provides a visual guide to the key features and interconnected workflows within a comprehensive tour operator software. By streamlining these processes, tour operators can improve efficiency, enhance customer satisfaction, and drive business growth.